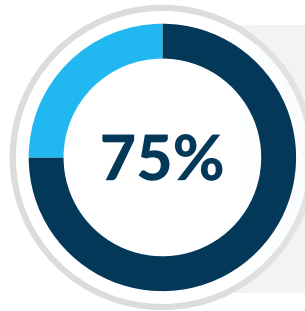# Taranto Systems Fleet Bureau

The quick, effective solution for dealing with Penalty Charge Notices

Penalty Charge Notice (PCN) management can be a challenge for vehicle hire and leasing companies, creating administrative burdens, increased costs and delays in transferring liability to vehicle users. Paper-based, manual processes also create potential for errors in processing PCNs and fines. The consequential delay in transferring PCNs caused by manual processing creates frustration for motorists.

75%

With Fleet Bureau 75% of ToL cases were paid within 10 days

Automating the PCN process for fleet vehicles

Developed in conjunction with the private sector, fleet sector organisations, the British Vehicle and Rental Leasing Association (BVRLA) and local authorities, Taranto Fleet Bureau brings PCN processing into the digital world, delivering tangible operational savings. Fleet Bureau also improves the customer experience by speeding up the PCN delivery by the issuer to the motorist.

Taranto Systems is also one of the UK's largest providers of parking enforcement solutions, delivering services to Dartford Crossing, London Congestion Charge and some of the country's largest local authorities including Manchester and Camden. This means that leasing companies can be connected to many of the issuers that they receive fines from, as they are already Taranto customers. Taranto is used to issue over 12 million PCNs annually – so it offers a material impact to any hire company opting to use the solution.

> Taranto Fleet Bureau saves costs and means PCNs are more likely to be paid quicker.

Taranto Systems Fleet Bureau

> "The Taranto Fleet initiative has delivered tangible operational benefits to emovis. This innovation has significantly enhanced and streamlined the process for fleet companies, which in turn has helped us deliver material cost savings, and a much improved timeline for the sending of Penalty Charge Notices. This ground-breaking innovation has been instrumental in helping us deal with a longstanding issue (of huge volumes of PCNs going out to fleet companies and dealing with the transfer of that liability to the actual driver of the fleet vehicle). After initially trialling the solution, it quickly became apparent that it would deliver great benefits and we came to the decision very easily to move from trial to roll-out as the benefits to our Mersey Gateway Contract have the potential to be material."

Neil Conway
CEO, emovis UK

Proven expertise

Companies like Enterprise, Zenith and SAFO are using the Taranto Fleet Bureau and over 1 million Vehicle Registration Marks (VRMs) of fleet vehicles are recorded in the system. The system instantly checks registrations for PCNs against those provided by partner fleet companies – and where present, information can be exchanged digitally in real-time, enabling the Transfer of Liability to be processed within hours, rather than weeks.

The PCN details will still be provided digitally for reference, but it removes the need for the leasing company to deal with a physical notice.

By eliminating the old fashioned and labour-intensive process, leasing companies will see immediate cost and time savings. The system automation also reduces risk by ensuring that the PCN is attributed to relevant motorist.

The system also facilitates the more efficient payment of the PCNs in bulk, as transactions are grouped by 'issuing authority' via the fleet company interface, through an interface with councils' payment systems, minimising the amount of manual work required for each individual case.

A cost-effective solution

Taranto Fleet Bureau is charged on a per transaction basis, with significant economies of scale built-in. No subscription fees and low implementation fees, means the Taranto system quickly pays for itself through reduced administration costs.

Benefits for leasing and hire companies

- Automates fleet vehicle PCN handling process
- Reduces repetitive, manual work
- Saves time and money
- Improves end-customer experience
- Speeds up ToL process

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